

JOB ADVERT

ABOUT UBA

United Bank for Africa (UBA) is one of Africa's leading financial institutions, with operations in twenty (20) countries and four (4) global financial centers: London, Paris, New York and Dubai. UBA has evolved into a Pan-African, provider of banking and related financial services through diverse channels globally.

United Bank for Africa Uganda represents UBA's pioneer country activities in the East and Southern African sub-region. With a growing network of branches and ATMs across the country, the bank continues to expand the retail and commercial playing field in Uganda by delivering unique financial products and solutions. The bank is seeking to recruit the following highly motivated, competent, result oriented and dynamic professionals for the following positions;

JOB TITLE: HEAD, INFORMATION TECHNOLOGY
REPORTS TO: MANAGING DIRECTOR /CEO

JOB OBJECTIVE(S)

- To ensure on a daily basis that UBA Uganda has availability of information systems and communication technology.
- To facilitate the determination and co-ordination of UBA Uganda User I.T Requirements.

DUTIES AND RESPONSIBILITY

- Identify, recommend and implement key ICT business requirements and to provide a bank to a wide source of expertise on information technology and communication systems.
- Contribute to the development of the bank's strategic and business plans in relation to ICT in order to support the bank's mission and core objectives.
- Customize and implement the ICT policy and put in place controls to minimize IT risks and achieve better audit ratings.
- Implement and monitor the efficient and effective availability and usage of all system applications.
- Implement an efficient and effective DRP/BCP solution.
- Direct and manage IT staff to ensure that they are appropriately motivated and trained and carry out their responsibilities to the required standard.
- Provide training and advice as required to users and IT staff on information systems to ensure that they make the best use of systems.
- Plan and organize departmental activities to ensure the timely, quality and on budget execution.
- Drive beneficial perception of ICT functions among user departments.
- Ensure proper management of outsourced ICT services.
- Proper management of Service level agreements and contracts between the bank and ICT service providers.
- Ensure proper audit coordination both internal and external audits on ICT.
- Management and control of I.T budget.
- Implement and maintain bank's network and system security.

JOB REQUIREMENTS

Education

- A minimum of a bachelor's degree in computer science and Information technology. Certifications in Microsoft systems and Cisco network systems are an added advantage.
- A Masters degree in any IT field and professional membership of ISACA is added advantage.

Experience:

- At least seven years of experience in a sophisticated IT environment within a medium-sized company, including five years in a managerial role, preferably within a Bank of Uganda supervised financial institution.

HOW TO APPLY

All interested staff should send their CV, application letter and copies of academic certificates to ubaugandahr@ubagroup.com addressed to;

Head of Human Capital

United Bank for Africa

Plot 2, Jinja Road

Kampala, Uganda.

Deadline for applications is Wednesday, 13th May, 2026

