

TARIFF GUIDE

EFFECTIVE JUNE 1ST, 2024

RETAIL BANKING & CONSUMER BANKING

RETAIL BANKING

SMALL & MEDIUM ENTERPRISES (SME)

CURRENT ACCOUNT - SME

Opening Balance	UGX	100,000
Monthly Management Fees	USD, EUR, GBP	100
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	1,500 per leaf
Cash Deposit Fees	UGX	20
Cash Withdrawal Fees	UGX	Free

CURRENT ACCOUNT - SINGLE TARIFF (UGX)

Opening Balance	UGX	200,000
Monthly Management Fees	UGX	50,000
Cheque book (50 and 100 leaves)	UGX	1,500 per leaf
Minimum balance	UGX	-
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

NON - GOVERNMENT ORGANISATIONS (NGOs)

CURRENT ACCOUNT - NGO, FBOs (VAUE BASED PRICING)

Opening Balance	UGX	2,000,000
Monthly Management Fees	UGX, USD, EUR, GBP	500
Cheque book (50 and 100 leaves)	UGX	1,500 per leaf
Minimum balance	UGX	2,000,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX, USD, EUR, GBP	300
Cheque book (50 and 100 leaves)	UGX	1,500 per leaf
Minimum balance	UGX	500
Below minimum balance fee	UGX	10,000
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX, USD	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

CURRENT ACCOUNT - PERSONAL

Opening Balance (With an ATM Card for UGX)	UGX	110,000
Monthly Management Fees	UGX	50
Chequebook (25, 50 & 100 leaves)	UGX, EUR, GBP	10,000
Minimum balance	UGX	1,500 per leaf
Cash Deposit Fees	UGX	20,000
Cash Withdrawal Fees	UGX	10

SAVINGS ACCOUNT - GENERAL

Opening Balance (With an ATM Card for UGX)	UGX	25,000
Monthly Management Fees	UGX	10
Minimum balance	UGX	15,000
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

TARGET ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX	15
Minimum balance	UGX	50,000
Below minimum balance fee	UGX	15
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

FREEDOM SAVINGS ACCOUNT

Opening Balance (With an ATM Card)	UGX	20,000
Monthly Management Fees	UGX	2,500
Minimum balance	UGX	2,500
Below minimum balance fee	UGX	2,000
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

SALARY SAVINGS ACCOUNT

Opening Balance (With an ATM Card for UGX)	UGX	25,000
Monthly Management Fees	UGX	2,000
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

REMITTANCE ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX, USD, EUR, GBP	10
Minimum balance	UGX	25,000
Below minimum balance fee	UGX	NL
Cash Deposit Fees	UGX	Free
Cash Withdrawal Fees	UGX	Free

IMPORT/EXPORT

Import LC - Handling Fees	USD	50
Import LC - Discrepancy Fees	USD	165
Counter Services	USD	40
Bills for Collection - Import/Export (Standing fee)	USD	0.25% of the amount
Post due bills handling fees	USD	20 per month
Export LC Handling Fees (F.L.C is available with us)	UGX	150,000
Export LC Handling Fees (F.L.C is not available with us)	UGX	200,000
Export LC Confirmation charges if not available with us	USD	300
Export LC Discounting Fee	UGX	Min 1%
Export LC Discounting (Interest)	UGX	As per agreement

GUARANTEES

Establishment Fees	UGX	0.75% per guarantee
Quarterly Fees	UGX	1%
Amendment Fees	UGX	30,000
Foreign guarantee commission	USD	1% per quarter, min USD 150
Inward Guarantee advising	USD	200
Guarantee cancellation before expiry	UGX	100,000
Reference Letter	UGX	100,000

INVOICE DISCOUNTING & FINANCING

Handling fees	UGX	0.5% of invoice amount min UGX 100,000
Discount amount	UGX	70% of the invoice value
Discount Interest	UGX	As per agreement
Import Loan/LC Re-Finance	UGX	0.5% of Import Loan/LC reference amount min UGX 100,000
Loan Interest	UGX	As per agreement

DIGITAL BANKING - RETAIL & CONSUMER BANKING

ATM Card issued on New Account & Expired Cards	UGX	15,000
Replacement ATM Card (Issued by Bank Faulty)	UGX	Free
Replacement ATM Card (Lost, Damaged)	UGX	15,000
Withdrawal of USA ATM	UGX	800
Withdrawal of InterSwitch ATM	UGX	1,500
Withdrawal of VISA Domestic ATM	UGX	4,500
Withdrawal of International ATM	UGX	7,000-2%
WEB Payments	UGX	4,000-3%
POS International Payments	UGX	5,000-3%
POS Domestic Payments	UGX	NL
ATM deposits	UGX	N/A
Balance Enquiry on ATM	UGX	500
Failed transaction (insufficient balance charge)	USD	1
Monthly Maintenance fees-Prepaid Card	UGX	2,500

PREPAID CARD FEES

Card Issuance Fees	UGX	25,000
Card Loading Fees	UGX	2,000
Card to Card Transfer	UGX	2,000
SMS Alert	UGX	200
Uncollected Cards Destroyed	UGX	20,000
Replacement ATM Card (Issued by Bank Faulty)	UGX	Free
Replacement ATM Card (Lost, Damaged, Expired)	UGX	25,000
Withdrawal of USA ATM	UGX	1,000
Withdrawal of InterSwitch ATM	UGX	1,500
Withdrawal of VISA ATM	UGX	7,000
Withdrawal of International ATM	UGX	7,000-2%
WEB Payments	UGX	4,000-3%
POS International Payments	UGX	5,000-3%
POS Domestic Payments	UGX	NL
ATM deposits	UGX	N/A
Balance Enquiry on ATM	UGX	500
Failed transaction (insufficient balance charge)	USD	1
Monthly Maintenance fees-Prepaid Card	UGX	2,500

OTHER BANKS CARDS ON OUR TERMINALS

Cash Withdrawal - Visa International	UGX	9,500-3%
Cash Withdrawal - Visa Domestic	UGX	9,500

REMITTANCE CARD

Card Issuance Fees	UGX	15,000
Card Loading Fees	UGX	1,000
On-USA ATM Withdrawal Fees	UGX	500
On other Banks ATM Withdrawal Fees - Domestic	UGX	3,000
PH Reset Fees	UGX	NL
POS Fees Domestic	UGX	500
POS Fees International	UGX	NL
ATM Withdrawal fees International	UGX	7,000 + 2%
Card to Card Transfer	UGX	NL
Monthly Maintenance	UGX	1,000
SMS Fees	UGX	200
Balance Inquiry	UGX	300

INTERNET BANKING

Internet Banking Set Up Fees	UGX	Free
Monthly Maintenance fees-Individual	UGX	2,500
Monthly Maintenance fees-Retail (Self-Preparation)	UGX	10,000
Monthly Maintenance fees - (Corporate)	UGX	50,000
USA to other banks transfer - EFT	UGX	5,000
Swift (TT) fees	USD	27
Swift (TT) fees	GBP, EUR	15
USA to other banks transfer-Internet banking (Self-Preparation & corporate)	UGX	23,000
Balance Inquiry-Internet banking (Self-Preparation & corporate)	UG	