

# TARIFF GUIDE

## EFFECTIVE FEBRUARY 1ST, 2024

### RETAIL BANKING & CONSUMER BANKING

#### RETAIL BANKING

##### SMALL & MEDIUM ENTERPRISES (SME)

##### CURRENT ACCOUNT - SME

Opening Balance	UGX	100,000
Monthly Management Fees	USD, EUR, GBP	100
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	1,500 per leaf
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### CURRENT ACCOUNT - SINGLE TARIFF (UGX)

Opening Balance	UGX	200,000
Monthly Management Fees	UGX	50,000
Cheque book (50 and 100 leaves)	UGX	1,500 per leaf
Minimum balance	UGX	-
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### NON - GOVERNMENT ORGANISATIONS (NGOs)

##### CURRENT ACCOUNT - NGO, FBOs (VALUE BASED PRICING)

Opening Balance	UGX	2,000,000
Monthly Management Fees	UGX, USD, EUR, GBP	500
Cheque book (50 and 100 leaves)	UGX	1,500 per leaf
Minimum balance	UGX	2,000,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

The bundled fee includes the monthly ledger fees and the over counter transaction fees only

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

##### SAVINGS ACCOUNT - SACCOs

Opening Balance	UGX	100,000
Monthly Management Fees	UGX	50
Cheque book (50 and 100 leaves)	UGX	5
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	500
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

### CURRENT ACCOUNT - PERSONAL

Opening Balance	UGX	110,000
Monthly Management Fees	UGX	10,000
Chequebook (25,50 & 100 leaves)	UGX	1,500 per leaf
Minimum balance	UGX	20,000
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

### SAVINGS ACCOUNT - GENERAL

Opening Balance	UGX	25,000
Monthly Management Fees	UGX	2,500
Minimum balance	UGX	15,000
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

### TARGET ACCOUNT

Opening Balance	UGX	50,000
Monthly Management Fees	UGX	15
Minimum balance	UGX	50,000
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

### FREEDOM SAVINGS ACCOUNT

Opening Balance	UGX	20,000
Monthly Management Fees	UGX	2,000
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	2,000
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

### SALARY SAVINGS ACCOUNT

Opening Balance	UGX	25,000
Monthly Management Fees	UGX	2,000
Minimum balance	UGX	10,000
Below minimum balance fee	UGX	N/A
Cash Deposit Fees	UGX	Free
Cash Withdrawal fees (below UGX 3,000,000)	UGX	3,000
Dormant Account reactivation fee	UGX, USD, EUR, GBP	N/A
Account Closure fee	UGX	20,000
Legal Search	UGX	70,800

### REMITTANCE CARD

Card Issuance Fees	UGX	15,000
Card Loading Fees	UGX	1,000
On UBA ATM Withdrawal Fees	UGX	500
On Other Banks ATM Withdrawal Fees - Domestic	UGX	3,000
PN Relief Fees	UGX	N/A
POS Fees-Domestic	UGX	500
POS Fees-International	UGX	N/A
ATM Withdrawal fees International	UGX	7,000 + 2%
Card to Card Transfer	UGX	N/A
Monthly Maintenance	UGX	1,000
SMS Fees	UGX	200
Balance Inquiry	UGX	300

### INTERNET BANKING

Internet Banking Set Up Fees	UGX	Free
Monthly Maintenance fees-Individual	UGX	2,500
Monthly Maintenance fees-Retail (Sole Proprietorship)	UGX	10,000
Monthly Maintenance fees-Corporate	UGX	50,000
UBA to other banks transfer - EFT	UGX	5,000
Swift (IT) fees	USD	27
UBA to other banks transfer internet banking (i-direct retail & corporate)	UGX	23,000
Balance Inquiry-Internet banking (i-direct retail & corporate)	UGX	N/A
Statements-Internet banking (i-direct retail & corporate)	UGX	2,000

### POS & WEB

UBA Fuel-POS Machine	UGX	0.5% of transaction value
UBA Fuel-POS Machine Monthly Maintenance	UGX	20,000 per quarter
POS Acquiring General (Negotiable)	UGX	3%
Bank Collect-E-collections (URA)	UGX	2,000
Equipments-Collections (Domestic School Fees Portal)	UGX	2,000
Online Acquiring UBA Cards	UGX	2,000 + (Negotiable)
Online Acquiring Domestic Cards	UGX	2%
Online Acquiring International Cards	UGX	3%

### MOBILE BANKING / AEO

Mobile Banking Set Up Fees	UGX	Free
Monthly Maintenance fees-Individual	UGX	Free
Transfer to UBA Accounts	UGX	500
Transfer to Other Bank Accounts (Local RTGS)	UGX	23,000
Transfer to Other Bank Accounts (Local EFT)	UGX	3,000
Transfer to Other International Bank Accounts	UGX	30,000 + USD 10
Transfer from UBA to Mobile Money	UGX	2,000
Utility Bill Payments	UGX	1,500
School Fees	UGX	2,500
Airtime Recharge	UGX	200
UBA	UGX	2,000
Transfer from Mobile Money to UBA	UGX	Determined by Telcelo
Transfer from Mobile Money to UBA Prepaid Cards	UGX	Determined by Telcelo
Balance Inquiry	UGX	200
Statements	UGX	200
SMS	UGX	200

### INTEREST RATES

Current Account - minimum	UGX	1%
Current Account - maximum	UGX	3%
Savings Account - Minimum	UGX	2%
Savings Account - Maximum	UGX	5.5%
Overdraft penalty	UGX	18% p.a.

### STATEMENTS

Statement	UGX	1 Free monthly statement
Interim Provisional statement	UGX	5,000 per page
Duplicate statement	UGX	5,000 per page

### CHEQUES

Chequebook cost per leaf (Corporate & Commercial)	UGX	1,500
Chequebook cost per leaf (Others clients)	UGX	1,500
Chequebook cost per leaf (FCY)	UGX	1,500
Inward cheque clearance	UGX	2,000
Counter cheque leaf	UGX	30,000
Returned cheque - insufficient funds	UGX	250,000
Returned cheque - Uncleared effects	UGX	100,000
Returned cheque - technical	UGX	50,000
Withdrawal charge for counter cheque leaf	UGX	N/A
Returned cheque by other banks	UGX	Free
Stop Payment Order	UGX	30,000

### PAYMENTS

Drafts - School Fees	UGX	10,000
Drafts - Ordinary	UGX	25,000
Draft Capitalisation	UGX	2